



IMC Learning Suite plays key role  
in conservation of New Zealand



Department of Conservation  
*Te Papa Atawhai*



# Department of Conservation implements a strong learning system with IMC

## The Customer

- The Department of Conservation is a Government organisation responsible for the protection of New Zealand's natural and historical heritage
- The organisation has various conservation initiatives designed to protect, monitor and restore aspects of NZ's natural environment
- The Department of Conservation partner with business, conservation boards, non-government organisations, communities and local governments

## The Challenges

- Deliver a single platform for training, compliance and license records that combines three outdated record systems into one LMS
- Make training in record keeping a more efficient process through a system that manages and reports all employee training, competencies and skills
- Allow for collaboration with other agencies through the LMS solution
- Provide continuous hosting and management of the system

## The Solution

- A single and unified Learning Suite that allowed for one reporting and training system
- Create over 20,000 training courses, 100,000 course user assignments, 10,000 license assignments and 40,000 competency assignments on a single system for use by over 2,000 active users
- Provide on-going training system software, implementation services, hosting services and system support

## The Benefits

- Single source for training and records making information more accessible
- One system allows for standardized records and therefore an increase in compliance
- Improved staff efficiency allowing more time for incident management and less spent on records management
- Managers are able to quickly build qualified teams for projects

# The Customer

The Department of Conservation (DOC) is a government organisation responsible for managing and preserving the natural and historical heritage of New Zealand. The organisation manages all of New Zealand's conservation land and waters – the land managed by DOC accounts for more than a third of the total area of the country, including 14 national parks, 34 marine reserves and six marine mammal sanctuaries.

The DOC wants New Zealand to be the greatest living space on Earth. Therefore, they seek to protect and monitor native species, manage threats, conserve special places, and involve the public in conservation to ensure New Zealand has a healthy functioning ecosystem.

Find out more at: [www.doc.govt.nz](http://www.doc.govt.nz)



## Reasons for the project

- To help ensure all full time and casual staff are fully compliant with all regulatory and Health and Safety requirements
- To have one system that manages all DOC personnel, certificates and ensures strict safety and legislative compliance requirements are met, provides theory assessments and generates detailed reports for management
- To amalgamate two old online training systems, along with paper archives and over 150 spreadsheets that were being used throughout the country to record training, into one system

## Objectives

The Department of Conservation had the following objectives for the project:

- Obtain outside maintenance of the system
- Have the ability to quickly create qualified project teams
- Create one comprehensive system for training and record keeping across the organisation



# Solution

- IMC created a unified LMS system for the DOC that allowed for training and record management in one place
- The system allowed the DOC to report on certifications, identify qualified employees, and minimise training costs while maximizing the availability of the training information available to staff
- The LMS contained tens of thousands of training courses and assignments that, because of the unified system, allowed for consistent processes across the organisation. Additionally, staff members were now able to access training content from anywhere
- The DOC's system tracks 37 competencies for employees. The system reminds them when competencies need to be renewed and what training must be completed to achieve them. Additionally, the system is used to quickly build teams for projects by filtering who is qualified for specific tasks
- The IMC also provides on going system maintenance, including software updates, implementation services, hosting services, and system support



# About IMC

Internationally renowned for our learning technologies we are passionate about creating innovative and reliable learning solutions that put our clients at the forefront of learning and development.

For 20 years we have been helping organisations to plan, develop and implement professional learning strategies. Our multi-award winning products and services portfolio includes the Learning and Talent Management System, IMC Learning Suite, the innovative Electronic Performance Support System (EPSS), IMC Process Guide, and the intuitively usable authoring software, IMC Content Studio. For creators of digital content IMC now offers the free cloud service IMC Teach. Additionally, customised and standardised learning contents for subjects such as compliance learning are part of the IMC portfolio.

Worldwide more than 1,000 customers with over 5 million users in businesses, public institutions and educational institutions of all sectors and sizes trust in IMC.

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